

Service & Repair Centre Form

Why Choose PSS Repair Centre?

Here at **PSS** we have been providing service support to the veterinary industry for over 35 years and our dedicated team of experts have a wealth of experience in all equipment disciplines.

The in house repair centre service is designed to provide a fast, effective and informative process to minimise practice operation down time.

- Free, no obligation quotation upon inspection
- All repairs below a value of £150 will automatically be carried out unless 'quotation' has been specified on the returns form

Step-By-Step Process

1. Package your equipment suitably and include a completed repair centre form
2. Send us the item via your chosen postage method, clearly marked FAO PSS Repair Centre to the below address.
Photon Surgical Systems, Repair Centre, Edison Close, Waterwells Business Park, Quedgeley, Gloucestershire, GL2 2FN
3. Upon receipt our team will enter your item onto the system and carry out an initial inspection
4. If a quotation has been requested we will contact you with the relevant cost, if not then repair/ service works will commence
5. Once complete your item/s will be despatched



For more information on our services
please call us on 01452 347101

Monitors | Infusion Pumps | Dental Equipment | Clipper Repair |
Clipper/ Scissor Sharpening | Microscopes | Ultrasonic Baths | Scales | Suction Units
Centrifuges | Diagnostic Sets | Electrosurgery Units | Anaesthetic Circuits

Repairs Form

Please complete and return this form along with the item/s for repair, specifying exact faults/requirements to ensure your equipment is returned promptly.

A Practice Name:

Address:

B Contact Details: Including at least one contact name, telephone and email

Name:

Phone:

Fax:

Email:

C Purchase Order No: Please list purchase order number/s if applicable

D Please List Items Being Returned: (please include any serial numbers)

E Required Service:

☐ Calibration

☐ Service

☐ Repair (See Section F)

☐ Under Warranty

Important: Please specify by ticking this box if you require a quotation before work commences ☐

F Full Description of Reported Fault/ Faults: